

**Shaler North Hills Library**  
1822 Mt. Royal Blvd.  
Glenshaw, PA 15116  
412-486-0211

**Visit us 24/7**

**[www.shalerlibrary.org](http://www.shalerlibrary.org)**

- **Manage your library account and reserve materials.**
- **Review and register for programs and events.**
- **Borrow ebooks, audio and more.**
- **Learn something new with Universal Class and Creativebug.**

January 2019

# **Welcome to the Shaler North Hills Library!**

**We are happy to see you  
today! We want your visit to  
be as comfortable and as safe  
as possible.**



**Vulnerable person policy**

**Welcome to SNHL!** We want all library patrons to have a visit that is positive, comfortable and as safe as possible. Please refer further to our ***Code of Conduct*** for additional information.

SNHL defines a vulnerable child, student or adult as an unattended person of any age whose safety or well-being would be at risk if left alone in the library or outside of the library.

Examples include but are not limited to:

- A child or student who is too young (physically or emotionally) to be on his/her own.
- A child, student or vulnerable adult left outside the library after business hours.
- Children, students or vulnerable adults who may be in need of community care services by reason of mental or other disability, age or illness.
- Children, students or vulnerable adults unable to take care of themselves or protect themselves from harm or exploitation.

**Specifically:**

- An accompanying parent or adult caregiver is responsible for the vulnerable person while inside the library and on library property.

- An accompanying parent or adult caregiver may not leave a child, student or vulnerable adult in the Children’s Department or in any other room of the library.
- An accompanying parent or adult caregiver may not leave a child in the temporary care of another child.
- Library staff or volunteers are not responsible for the safety or well-being of any patron beyond the extent reasonably expected of a public facility.
- Library staff or volunteers are not responsible for any vulnerable person left unattended.
- Library staff or volunteers are not responsible for preventing vulnerable persons from leaving with someone who is not their accompanying parent/caregiver.
- Children, students and vulnerable persons are, for the duration of designated programs, considered “supervised” by library staff and volunteers.
- Library staff are authorized to contact law enforcement if a parent/caregiver cannot be located.
- Library staff are authorized mandated reporters. Please refer to ***www.keepkidssafe.pa.gov*** for more information.