Welcome to the Shaler North Hills Library!

We are happy to see you today! We want your visit to be as comfortable and as safe as possible.

January 2019

Vulnerable person policy
Welcome to SNHL! We want all library patrons to have a visit that is positive, comfortable and as safe as possible. Please refer further to our Code of Conduct for additional information.

SNHL defines a vulnerable child, student or adult as an unattended person of any age whose safety or well-being would be at risk if left alone in the library or outside of the library.

Examples include but are not limited to:

- A child or student who is too young (physically or emotionally) to be on his/her own.
- A child, student or vulnerable adult left outside the library after business hours.
- Children, students or vulnerable adults who may be in need of community care services by reason of mental or other disability, age or illness.
- Children, students or vulnerable adults unable to take care of themselves or protect themselves from harm or exploitation.

Specifically:

- An accompanying parent or adult caregiver is responsible for the vulnerable person while inside the library and on library property.
- An accompanying parent or adult caregiver may not leave a child, student or vulnerable adult in the Children’s Department or in any other room of the library.
- An accompanying parent or adult caregiver may not leave a child in the temporary care of another child.
- Library staff or volunteers are not responsible for the safety or well-being of any patron beyond the extent reasonably expected of a public facility.
- Library staff or volunteers are not responsible for any vulnerable person left unattended.
- Library staff or volunteers are not responsible for preventing vulnerable persons from leaving with someone who is not their accompanying parent/caregiver.
- Children, students and vulnerable persons are, for the duration of designated programs, considered “supervised” by library staff and volunteers.
- Library staff are authorized to contact law enforcement if a parent/caregiver cannot be located.
- Library staff are authorized mandated reporters. Please refer to www.keepkidssafe.pa.gov for more information.