

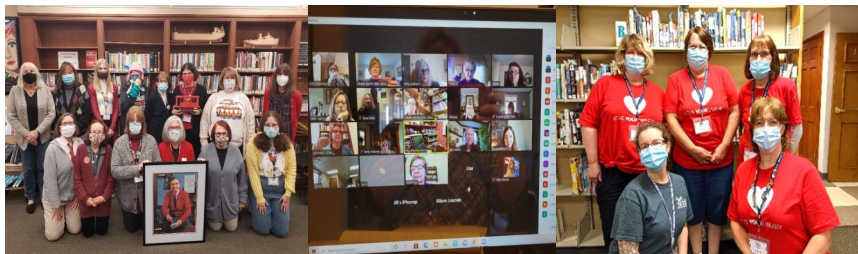


Shaler North Hills Library 2021 Report to the Community

Director's Message,
Greetings from the Shaler North Hills Library! Below is one of my favorite Google reviews from 2021:

The cornerstone of our community. Beautiful library with dedicated, wonderful, caring staff. We are very lucky to have such a resource! ~Al

Lucky is a good word. I feel so lucky to serve with amazing staff, Friends, volunteers, SNHL Board Members, and Township employees. My co-workers have always been awesome to work with—but these past two years have shown their resilience, compassion and dedication. Despite their personal worries about health, safety, finances or whatever weighed heavily on their hearts, they showed up for our community. 2021 felt so unknown as we navigated both in-person and online services and programs. And just so the Director could save a buck, staff had to work in the dark during the four week closure in January. They did so with good humor, grace and commitment to our community. Thank you! ~Sharon McRae, Director



Shaler North Hills Library

1822 Mt. Royal Blvd.
Glenshaw, PA 15116
412-486-0211

www.shalerlibrary.org
snhlibrary@gmail.com
(text 412-219-2575)



Hours of Operation

Monday-Thursday 10AM to 7PM
Friday and Saturday 10AM to 5PM
Window/curbside available

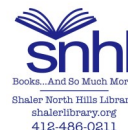
Shaler North Hills Library Board

The Board of Directors meet the second Wednesday of the month at 7PM except July & August. Committees meet in September.

David Shutter-President
Kathy Dougherty--Vice President
Jim Giel-Secretary
Sandy Sanderson-Treasurer
Beth Boyce
Karen Boyle
Ann Carlson
Lori Mizgorski
Christine Wagner

Friends of the Shaler North Hills Library

The Friends sponsor numerous programs and fundraisers during the year. To join the Friends visit:
www.shalerlibrary.org/friends-of-snhl
Janet Miller-President



Your library by the numbers for 2021:

Total items in SNHL collection: 123,263

- Circulation of physical materials: 330,719
- Circulation of eMaterials: 70,392
- Total circulation: 401,111
 - 21% of total circulation represents digital materials
 - 58% of total physical circulation represents children's materials
 - 11.2% of total circulation reflects film/audio books/music
 - 60.4% of total materials are borrowed by Shaler residents



"Library of Things"—borrowed 2,290 times! Telescope, bocce, puzzles, games and MORE!

Physical items loaned to other libraries: 76,914

Physical items requested from other libraries: 70,035

Registered borrowers: 11, 375

79% are of those borrowers are Shaler residents

PC sessions: 5,652

Wifi sessions: 3,358

Fun Fact!
Tuesday is the library's busiest day!
11AM to Noon is our busiest hour of the week!

Staff answered approximately **7583 reference** questions in-person, on the phone, at the window, by email or by text!

SNHL conducted 1785 programs for all ages with 49,266 attendees

84% of attendees participated online

120 additional programs were recorded with 12,566 views on Shaler Television

"Thanks for all you do for the community. Stay well."

"Thank you for always being there for us. The library community and resources make up such a large part of our lives."

Patrons saved \$6,016,665 by borrowing books, ebooks, music, games, DVDs and MORE!

"I love all the children's programming, school visits, virtual resources & SNHL staff" - Bridget



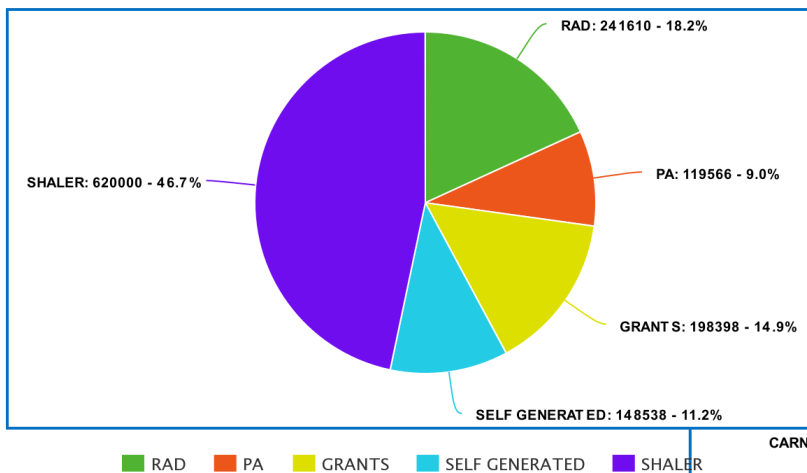
A look back at 2021

- 900 Valentines for Seniors
- Superfun Games and Goodwill Games
- Remembering Those We Have Lost
- Phone system upgraded
- ADA audit completed
- RAD pass introduced by Carnegie
- 100th Anniversary of the Shaler Garden Club!
- Fairy Gardens, Garden Tour & Contest!
- Stories in the Parks
- More Library of Things! Bocce, pickleball, light therapy lamp and MORE!
- Teen Vendor Fair
- The Car Cruise returned!

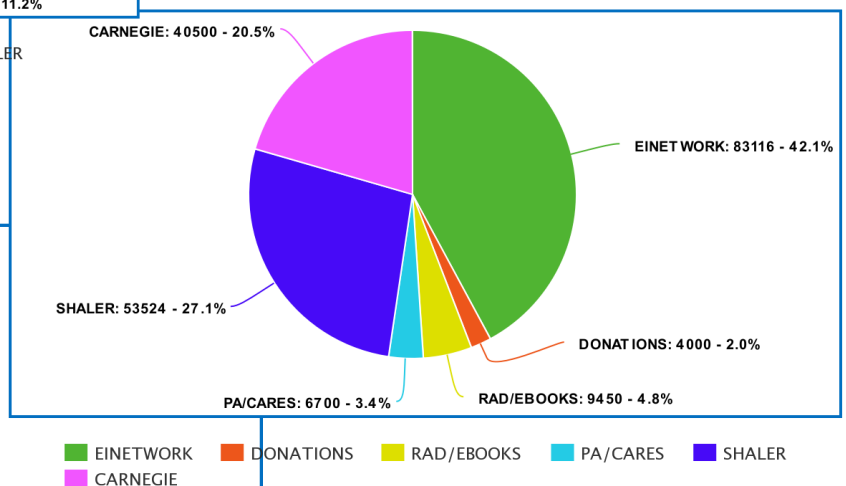
A look ahead at 2022

- Update fire/security systems to meet code and ADA standards
- Re-launch "1000 Books Before Kindergarten," "Every Child Ready to Read" and "Family Place" programs for families and caregivers
- Deploy 10G broadband to ensure the library's network is powerful, secure and ready to deliver future services to our community.
- Implement county-wide library app
- Grow library of things for caregivers
- Implement monthly, onsite assistance from PA CareerLink for job-seekers.
- Art Chair Sale! Stories in the parks!

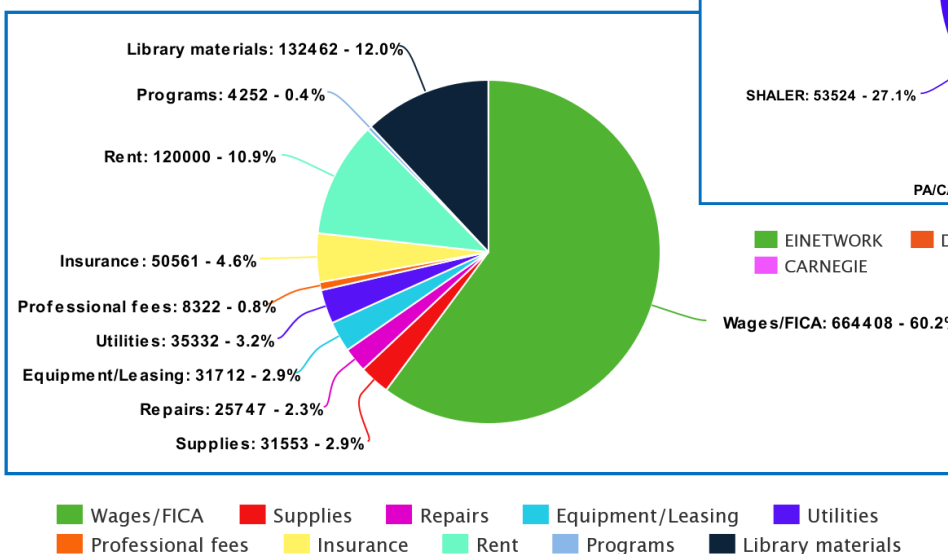
2021 SNHL Income



2021 SNHL In-kind services/materials



2021 SNHL Expenses



2021 in pictures...

