

Despite some tough cuts... Shaler rocked.

2010 opened with a reduction in state and RAD funding of \$85,000. We made some painful cuts in operating hours, reduced the collection budget and did an internal re-structure. Yet, Shaler Township officials, residents, volunteers and an incredible staff—stepped up—they did not step back. With your understanding and wonderful support the library continued to excel.

Statewide recognition

SNHL received a “best practices” award in services to children from the Pennsylvania Library Association for its Discovery Kids program. The Discovery Kids Program was also awarded the prestigious David J. Roberts EXCEL award and \$1,000. The “David” is awarded to the “best of the best.” In addition, Youth Services Coordinator, Ingrid Kalchthaler was awarded a certificate of merit for outstanding librarianship by the Pennsylvania Library Association.

Our thanks to you

We couldn't have done what we did in 2010 without you. Thank you so much to everyone who supported this fabulous library and our mission to connect our community. We are honored to serve you.

To those who championed the library in 2010...thank you!

- You, our patrons, friends and donors
- The Friends of the Shaler North Hills Library
- An incredibly talented, generous SNHL staff
- Shaler Township officials and employees

Our amazing volunteers

Volunteer hours doubled in 2010 as our community answered our call for help.

1600 hours — 2009

3400 hours — 2010

This does not include hours logged by the Friends, the Shaler Garden Club, senior projects or community service students and those who do not log their hours.

Estimated economic value: \$24, 650

Community organizations and partners:

Shaler Township, Shaler Area School District, Shaler Garden Club, Kiwanis Club of Glenshaw, Shaler Neighborhood Improvement Program, Allegheny County Library Association, eiNetwork, Bock Funeral Home, Carnegie Library of Pittsburgh, area daycares and preschools, area churches, Neely Funeral Home, our talented local artist committee, Eureka Bank, Shop 'N Save on Babcock Blvd., Glenshaw Century Club, David Franklin and crew, Glenshaw Men's Club, Representative Randy Vulakovich, the Regional Asset District, The Pittsburgh Foundation and many more!

Thank you SNHL Board Members!

William Neely	Richard Schulz
William Carlson	David Shutter
Sam Bennardo	Kathy Dougherty
Lori Mizgorski	Sandy Sanderson

2010 annual report



“Thank you for all of the amazing kids’
programs.” ~ a note to the library



“You are the best library in the world.”
~from a letter to the library



“The library is the best, free place we
have in the community and our
people depend on it.” ~ a note to the SNHL
Board of Directors

Connecting our community... 2010 highlights



technology playground
summer reading
Kindles
Titan trail
kid aerobics
Family Battle of the Books
computer classes
century mountain
discovery kids
car cruise
art & flowers
Percy Jackson
spirituality series
reading with rover
watercolor painting

Resources

books, movies, music, magazines, Kindles, large print, puppets, e-resources and more!

134,430 materials owned
SNHL purchased (9) Kindles in honor of Margaret Lamond.

We added 1164 donated items to the collection for an economic value of \$19,462 . Many thanks to our generous community!

Circulation

Checking out library materials...

442,197 items checked out

153 items checked out per hour in 2010 by two staff members.

136 items checked out per hour in 2009 by three staff members.

A savings of **\$7,941, 325** That's what it would have cost to purchase the 317,653 books checked out in 2010. SNHL is great bang for your buck!

Tech stats

We offer 27 computers for our patrons, plus professional assistance and training. We answered 21,364 reference questions in 2010—up 9%. Many were job-search related.

44,497 logins
28,448 hours
Wireless users logged on 2647 times for 3280 hours.

Programs

For kids, adults, teens, in the library and out in the community!

1243 total programs

39,323 Total attendees

↑ 11% overall from '09

Over 2500 kids participated in summer reading. A 9% increase from 2009.

SNHL ranks 2nd in the state (excluding large systems like Carnegie) for the highest number of kids registered for summer reading.

Convenience

We added 3 new self-check stations with a county-wide LSTA grant in 2010. We offered 24/7 access to many research and topical databases from home, online access to your library account, courtesy notices, and an after-hours book locker. FREE with your county-wide library card. Books and so much more!

Shaler residents invested \$30.00 in library service for 2010.

